



#### **Update from Invermere Inn & Suites (September 13, 2021)**

The entire team at Invermere Inn & Suites appreciate the trust that you have placed in us to provide a safe environment for all. We would like to assure you that we are monitoring the issues and acting with the utmost care and consideration to protect our guests, staff, and the community from any risks associated with the Coronavirus (COVID-19). Our thoughts are also with all of those around the world that have been affected. We have, and will continue to carefully monitor recommendations from the World Health Organization ([WHO](#)) and the Centers for Disease Control and Prevention ([CDC](#)) and our provincial and municipal authorities regarding best practices to prevent the spread of COVID-19. We are proud to announce that we have been certified as a Safe Travel Destination by the World Travel & Tourism Council Organization. We are confident in creating a positive and safe experience for our guests.

#### **For Immediate Release | August 20, 2021**

New health measures introduced for all Interior Health region

IH-WIDE – Interior Health (IH) is introducing new public health orders covering the entire Interior |Health region to manage COVID-19 activity.:

- Masks are mandatory in all indoor public spaces for people 12 years and older.
- Low-intensity indoor group exercise is permitted to a maximum 10 people per class. High-intensity indoor group exercise is not permitted.
- Outdoor group exercise is permitted up to 50 people per class. Effective Monday, Aug. 23, 21
- Gatherings in vacation rentals are limited to five guests or one additional household.
- Indoor personal gatherings are limited to five guests or one other household.
- Outdoor personal gatherings (e.g. birthday parties, backyard BBQs, block parties) are limited to no more than 50 people.
- Organized indoor gatherings (e.g. weddings, funerals, seated events) are limited to 50 people, and outdoor gatherings are limited to 100 people, both requiring a COVID-19 safety plan.

#### **Enforcement**

During a public health emergency under the Public Health Act, the PHO can make orders as needed. You must follow the orders. Some orders can be enforced by police or other compliance and enforcement officials. People who don't follow these orders could be fined.

#### **Hotel Changes**

- There are no housekeeping services available at this time. Please contact the front desk for supply replenishment, fresh towels, garbage removal...etc.;

#### **Proof of Vaccine**

By order of the PHO, as of September 13, you will not need to provide your proof of COVID 19 Vaccine for entry to the Hotel as it is considered an essential service.

#### **Booking & Cancellation Policy**

We have changed our booking policies to provide our guests with additional comfort and protection:

- All reservations can be changed or cancelled at no charge if the change or cancellation is confirmed a minimum of 24 hours before a scheduled arrival.
- Guests subjected to a quarantine requirement or undergoing treatment for COVID-19 must change or cancel a reservation. Changes or cancellation fees will be waived if the quarantine or treatment related cancellation is confirmed prior to the time of arrival.
- If a travel site was used to make a reservation they will need to be contacted directly for changes. Reservations made directly with us can be changed by contacting the hotel directly.



**Failing to abide by these rules and policies may result in the refusal of service.**

**UNDER THE BC TRESPASS ACT, INVERMERE INN & SUITES RESERVES THE RIGHT TO REFUSE SERVICE TO ANYONE.**

We will move forward and adapt as necessary or as mandated by the government. For more information about the steps, we are taking during this time please read the public statement provided by our owner company INNHOTELS at <http://innhotels.com>.

Thank you for your continued support. We look forward to seeing everyone back at the resort.

Sincerely,

Bill Kirkpatrick

General Manager, Invermere Inn & Suites